**Problem Definition:**

Renting a property is a process that require many features like rules , security , organization , payment , reviews and marketing. Owners and customers both are facing kind of problems. Owners are facing a problem of organizing and manage their properties. The difficulty of finding a renter for the owner’s property and this problem leads to gaining zero benefit from this property. According to customers they are facing a problem of founding properties in the place they want. Customers face difficulties of knowing the detail of the property like the schedule , price and number of rooms. The difficulty of knowing if a favorite property for the customer is available at a specific date or not. Properties are displayed in an unattractive traditional way that does not assure customer of the property level. The problem of that the customer need to see other people reviews and experience with this property. The poor financial management is also a problem that owner and customer both are facing. Difficulties in money transactions. The difficulties of finding a property with customer’s requirements. Information given to customers by brokers are not always reliable. Difficulty of owners to have a history of all reservations on all his properties. Owners are facing difficulties finding customers of their properties.